

# eTranscript California

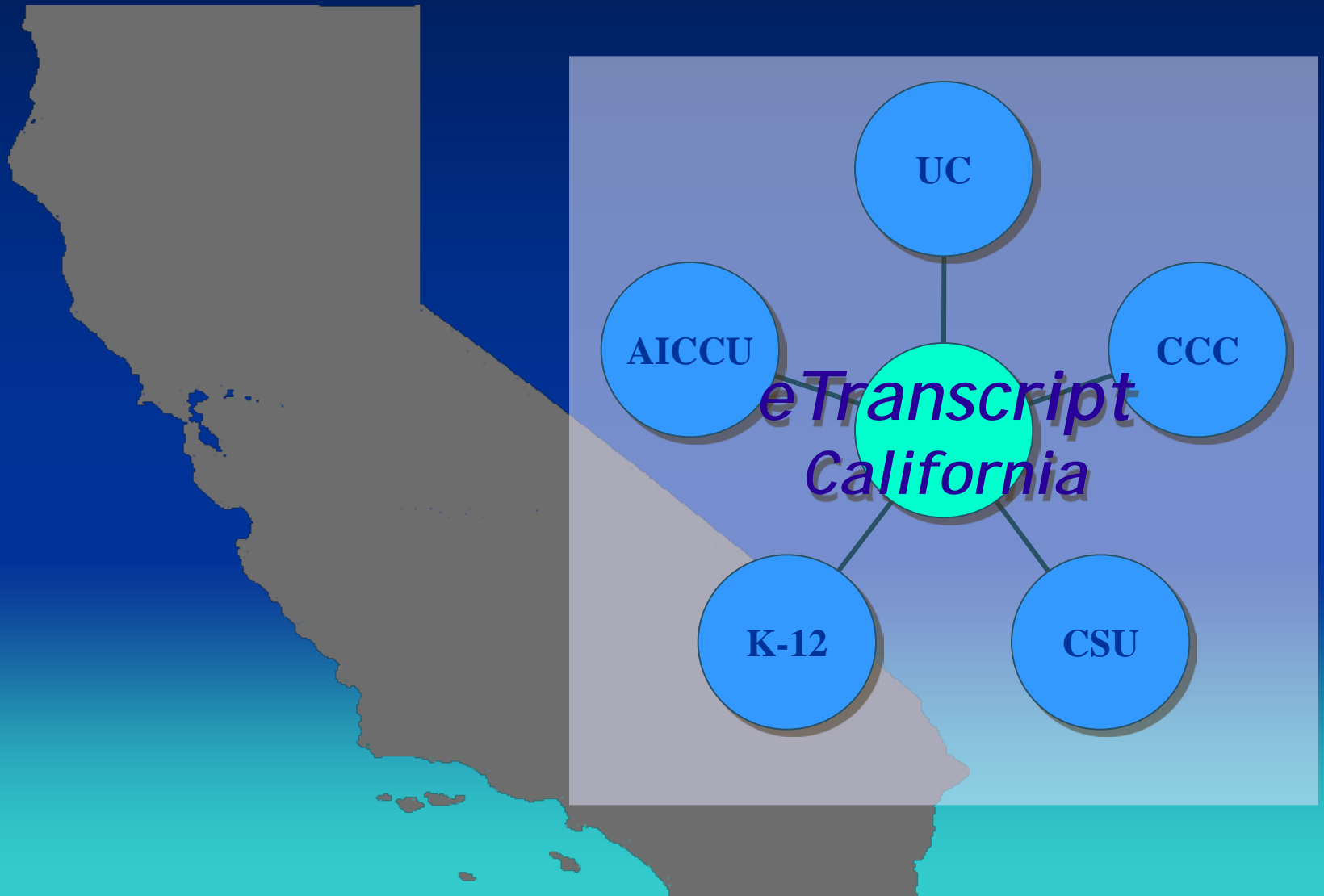
## Overview

March 2010

Tim Calhoon, Director  
California Community Colleges Technology Center  
Butte College

# Project Vision

## Statewide Student Records Exchange



# eTranscriptCA History

1999-2000	Request for Applications (RFA) for Electronic Records Exchange awarded jointly to Yuba and Contra Costa
2000-2001	Feasibility Study conducted with positive result and recommendation for transcripts
2002-2003	Data dictionary developed and open-source report made
2003-2004	Two representative models tested and RFI conducted
2004-2005	Requirements finalized and RFP conducted
2005-2006	System design and testing
2007	Projected release Summer 2007

# Pilot Institutions

Crafton Hills (Datatel)

El Camino (Datatel)

Evergreen Valley (Datatel)

Long Beach (Peoplesoft)

LA Pierce (Custom SIS)

Cypress (Banner)

Sacramento (Peoplesoft)

Santa Rosa (CCCSC)

CSU Chancellor's Office

CSU Sacramento

San Jose State

CSU Long Beach

CSU Northridge

CSU Fullerton

CSU San Francisco

CSIS (High Schools)

# Current Status

Currently 54 institutions participating

- 33 California Community Colleges
- 17 California State Universities
- UC – Proof of Concept at UCSB
- Independents / For Profit
  - University of Phoenix
  - University of Southern California
  - National University
  - Fresno Pacific

K-12 Pilot with CSIS Wrapping Up

# Participating Institutions

American River

Bakersfield

Butte

Canada

Cerro Coso

Chaffey

College of San Mateo

College of the Sequoias

Cosumnes River

Crafton Hills

Cypress

DeAnza

El Camino

Evergreen Valley

Folsom Lake

Fullerton

Fresno City

Hartnell

Merced

MiraCosta

Moorpark

Oxnard

Palomar

Porterville

Reedley

Riverside

Sacramento City

San Bernardino Valley

San Jose City

Santa Rosa

Shasta

Skyline

Ventura

Cal Poly Pomona

CSU Channel Islands

CSU Chico

CSU East Bay

CSU Fullerton

CSU Fresno

CSU Long Beach

CSU Monterey Bay

CSU Northridge

CSU Sacramento

CSU San Bernardino

CSU San Marcos

CSU Stanislaus

San Diego State

San Francisco State

San Jose State

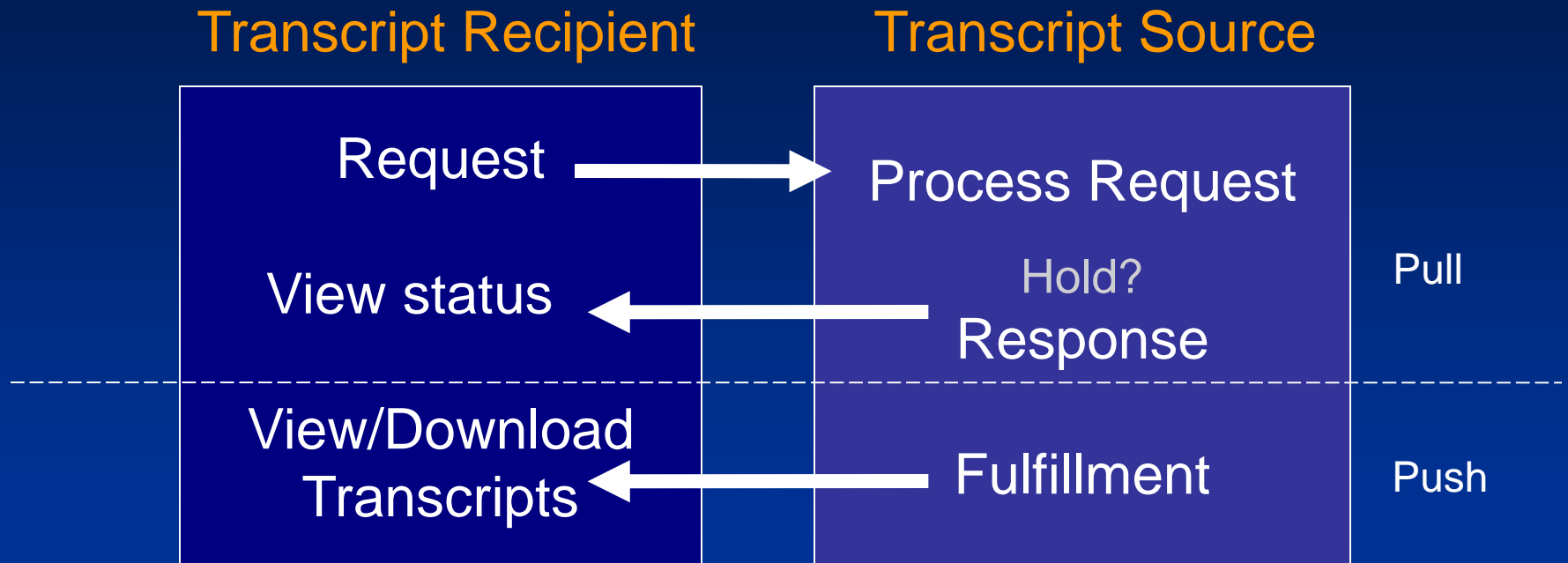
USC

National University

University of Phoenix

Fresno Pacific

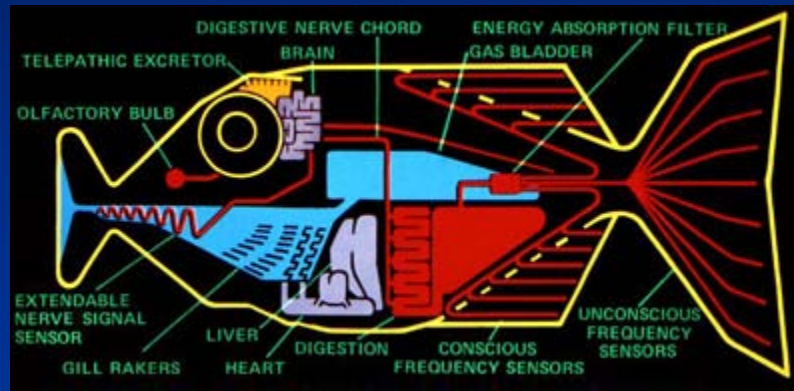
# Major Functionality



- Manual or Automated processing
- Support for national standards – XML & EDI
- Automated email messaging
- Common Transcript Views
- Common eTranscript California Data Dictionary

# eTranscriptCA / Babel Fish

ASCII  
PESC XML



Source: The Hitchhiker's Guide to the Galaxy (film)

Data Dictionary  
Data Normalization

Downloads

- Direct
- via SPEEDE

EDI

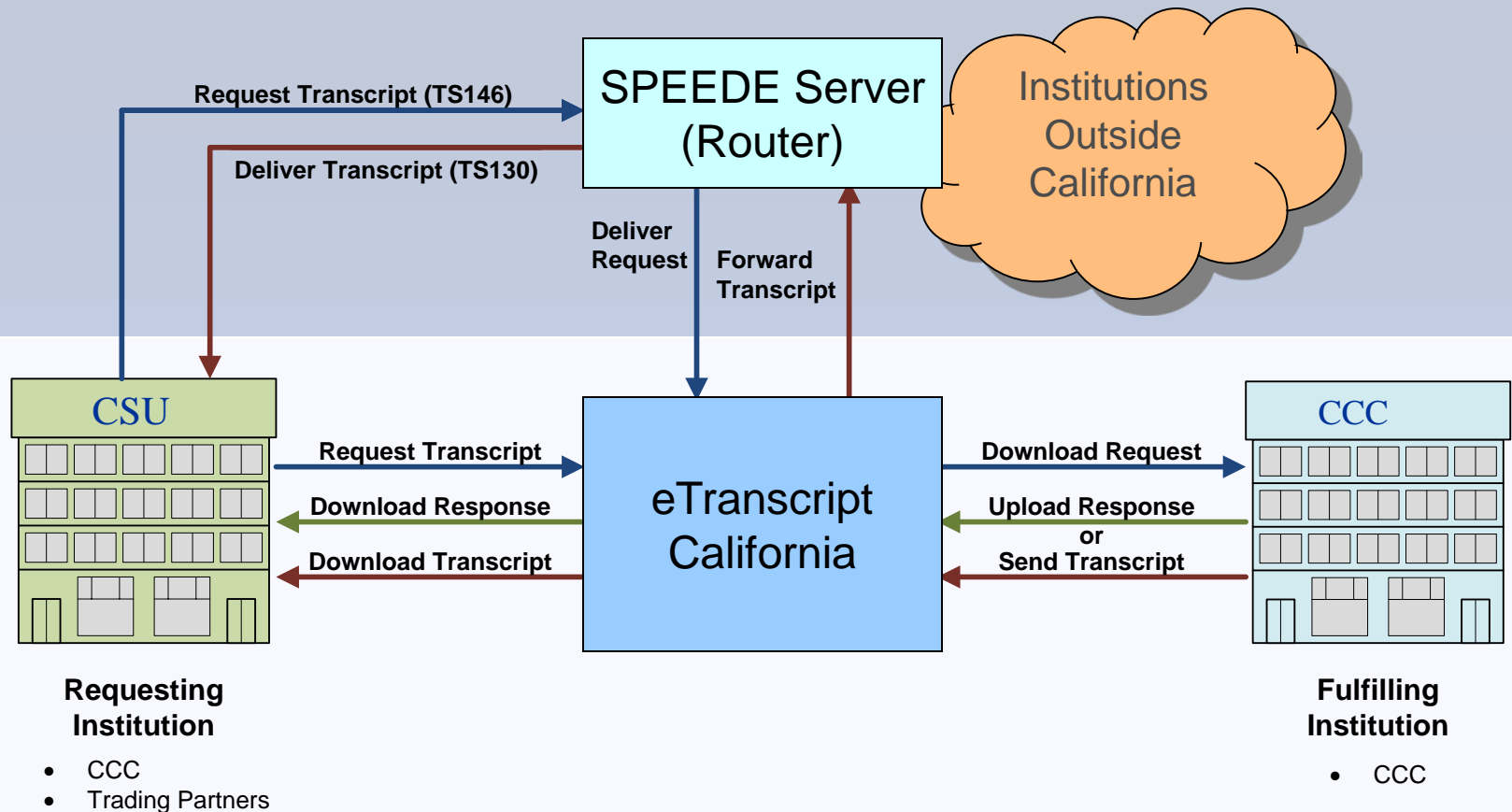
PESC XML

HTML

PDF



# Interface to Legacy Systems




# Initiating a Request

The screenshot displays the 'My Control Center' interface of eTranscriptca.org. At the top, there are navigation tabs: Home, Transcripts, Application Controls, Application Processing, Reports, Outreach, Preferences, and Help. The 'Transcripts' tab is selected, and its dropdown menu is open, listing the following options: Request Transcripts, Fulfill Transcript Requests, Download Transcripts, Reports, Account Manager, Preferences, and About CCCTran. The 'Request Transcripts' option is highlighted. Below the navigation tabs, the main content area is titled 'My Control Center'. It features a 'Quick Download' section with a button labeled 'Quick Download' and two rows of text indicating 'No slots selected.' Below this, there is a 'Term Status' section. The interface also shows two empty slots at the top, each labeled 'Empty'.

# Request Options

## Transcripts



[+ add page to My Quicklinks](#)  
[? get help for this page](#)

### Transcript Request Wizard: Step 1

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What type of request are you making?


Please select the type of request you are making:

- ☐ I am requesting a single transcript from another institution
- ☐ I am requesting multiple transcripts (in a [bulk list](#)) from another institution
- ☐ I am requesting transcripts from my institution to go to another institution
- ☐ I want to upload requests in a [batch](#)

[next](#)

# Hold Options

## Transcripts



[+ add page to My Quicklinks](#)  
[? get help for this page](#)

### Transcript Request Wizard: Step 3

Request Options

[add message for student](#)

Request hold options:

- ☐ Hold until degree is awarded Award Title
- ☐ Hold until certificate is awarded Award Title
- ☐ Hold until grades are posted for [Click Here](#)  term
- ☐ Hold until grade change is complete Course Title
- ☐ Hold until date mm/dd/yyyy
- ☐ Other hold condition Enter Hold Condition
- ☐ Hold until after current term enrollment [Click Here](#)  term
- ☒ Process immediately


Certification options:

- ☒ Do not hold for certification
- ☐ Hold for CSU GE certification
- ☐ Hold for CSU IGETC certification
- ☐ Hold for Both CSU GE and IGETC certification
- ☐ Hold for UC IGETC certification

[next](#)

# Reporting

## Transcripts





[+ add page to My Quicklinks](#)  
[? get help for this page](#)

### Transcript Reports

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**Available Transcript Reports**

**Incoming transcripts from other institutions**

Transcripts we've requested:	<a href="#">Summary</a>	<a href="#">Detail</a>
Transcripts we've received:	<a href="#">Summary</a>	<a href="#">Detail</a>
Transcripts we're waiting to receive:	<a href="#">Summary</a>	<a href="#">Detail</a>

**Outgoing transcripts to other institutions**

Transcripts Requested by all Institutions:	<a href="#">Summary</a>	<a href="#">Detail</a>
Transcripts we've sent:	<a href="#">Summary</a>	<a href="#">Detail</a>

# Common Transcript Views

Test Original Complete transcript issued: 09/01/2007 11:03:00 AM

Student Name Here  
LOCAL SID: 00000000  
SENIOR SID: 00000000  
BIRTH DATE: 10/15/1989  
MAJOR: Music

SACRAMENTO CITY COLLEGE  
3635 Prescott Boulevard  
Sacramento, CA 95821388, US  
CONTACT: Admissions & Records  
PHONE: 916-455-1000  
POST OFFICE: 001233

HIGH SCHOOL: South Tahoe High

Applied summary credit from archived records

Ref	Units	Attempt	Units	Grade	Points	Grade
1	8.00	8.00	32.00	4.000		

2000 Fall Semester 09/14/2000 - 12/15/2000

Course ID	Course Title	Ref	Units	Attempt	Units	Grade	Points	Grade
POLS 001	Intro To Govt U S	1	3.00	3.00	12.00	A		
PSYC 044	Issues In Psychology	2	3.00	3.00	8.00	A		
TA 200	Cinema Genies	3	3.00	3.00	12.00	A		

TERM TOTALS

Ref	Units	Attempt	Units	Grade	Points	Grade
1	8.00	8.00	32.00	4.000		
2	8.00	8.00	32.00	4.000		

Cumulative for Transcript Inst: CarryoverCredit  
Cumulative for Combined Inst: All  
Highest Honors

Applied summary credit from archived records

Ref	Units	Attempt	Units	Grade	Points	Grade
1	13.00	13.00	43.00	3.308		

2001 Spring Semester 01/18/2001 - 05/23/2001

Course ID	Course Title	Ref	Units	Attempt	Units	Grade	Points	Grade
ECOE 001A	Principles Of Economics	1	3.00	3.00	12.00	A		
HIST 016	Hist Liv-Midwest Amer	2	1.00	1.00	4.00	A		
MUSK 023A	Voice Class Inter	3	3.00	3.00	9.00	B		
PSYC 007	Human Behavior	4	3.00	3.00	9.00	B		
ANTH 012	Magic/Witchcraft/Rel	5	3.00	3.00	9.00	B		

TERM TOTALS

Ref	Units	Attempt	Units	Grade	Points	Grade
1	13.00	13.00	43.00	3.308		
2	21.00	21.00	75.00	3.571		

Cumulative for Transcript Inst: CarryoverCredit  
Cumulative for Combined Inst: All  
Honors

Applied summary credit from archived records

Ref	Units	Attempt	Units	Grade	Points	Grade
1	13.00	13.00	45.00	3.452		

2001 Fall Semester 09/20/2001 - 12/14/2001

Course ID	Course Title	Ref	Units	Attempt	Units	Grade	Points	Grade
MUSK 013	Intro American Pop Music	1	3.00	3.00	12.00	A		
PSYC 000	Psych Death & Dying	2	3.00	3.00	12.00	A		
SPCH 001	Speech Communication	3	3.00	3.00	9.00	B		
STAT 001	Intro Prob & Stats	4	4.00	4.00	12.00	B		

TERM TOTALS

Ref	Units	Attempt	Units	Grade	Points	Grade
1	13.00	13.00	45.00	3.452		
2	34.00	34.00	120.00	3.529		

Cumulative for Transcript Inst: CarryoverCredit  
Cumulative for Combined Inst: All  
Honors

Applied summary credit from archived records

Ref	Units	Attempt	Units	Grade	Points	Grade
1	13.00	13.00	46.00	3.536		

2002 Spring Semester 01/22/2002 - 05/30/2002

Course ID	Course Title	Ref	Units	Attempt	Units	Grade	Points	Grade
MUSK 028	Applied Music	1	1.00	0.00	0.00	W		
EWOL 016	Creative Writing	2	3.00	3.00	9.00	B		
MUSK 023A	Music Theory	3	4.00	4.00	16.00	A		
PHOTO 040	Elementary Photography	4	3.00	3.00	12.00	A		
PSYC 003	Personality	5	3.00	3.00	9.00	B		

TERM TOTALS

Ref	Units	Attempt	Units	Grade	Points	Grade
1						

Test Original Complete transcript issued: 09/01/2007 11:03:00 AM  
REFERENCE ID: 00007000110000230000049695 REQUEST ID: 0000501260001154

**Student Name Here**  
LOCAL SID: 0000000000  
SEN: 0000000000  
CSIS ID: 0000000000  
SENIOR SID: 1234567  
BIRTHDATE: 11/11/1989  
MAJOR: Music

SACRAMENTO CITY COLLEGE  
3635 Prescott Boulevard  
Sacramento, CA 95821388, US  
CONTACT: Admissions & Records  
PHONE: 916-555-1000  
FAX: 916-555-1000  
POST OFFICE: 001233 REQUEST CODE: 004570  
CDD: 3407313407405

ISSUED TO:  
San Francisco State University  
1600 Holloway Avenue  
San Francisco, CA 941321722  
US

HIGH SCHOOL: South Tahoe High

Applied summary credit from archived records

Ref	Units	Attempt	Units	Grade	Points	Grade
1	8.00	8.00	32.00	4.000		

2000 Fall Semester 09/14/2000 - 12/15/2000

Course ID	Course Title	Ref	Units	Attempt	Units	Grade	Points	Grade
POLS 001	Intro To Govt U S	1	3.00	3.00	12.00	A		
PSYC 044	Issues In Psychology	2	3.00	3.00	8.00	A		
TA 200	Cinema Genies	3	3.00	3.00	12.00	A		

TERM TOTALS

Ref	Units	Attempt	Units	Grade	Points	Grade
1	8.00	8.00	32.00	4.000		
2	8.00	8.00	32.00	4.000		

Cumulative for Transcript Inst: CarryoverCredit  
Cumulative for Combined Inst: All  
Highest Honors

Applied summary credit from archived records

Ref	Units	Attempt	Units	Grade	Points	Grade
1	13.00	13.00	43.00	3.308		

2001 Spring Semester 01/18/2001 - 05/23/2001

Course ID	Course Title	Ref	Units	Attempt	Units	Grade	Points	Grade
ECOE 001A	Principles Of Economics	1	3.00	3.00	12.00	A		
HIST 016	Hist Liv-Midwest Amer	2	3.00	3.00	9.00	B		
MUSK 023A	Voice Class Inter	3	1.00	1.00	4.00	A		
PSYC 007	Human Behavior	4	3.00	3.00	9.00	B		
ANTH 012	Magic/Witchcraft/Rel	5	3.00	3.00	9.00	B		

TERM TOTALS

Ref	Units	Attempt	Units	Grade	Points	Grade
1	13.00	13.00	43.00	3.308		

Normal for Transcript Inst: All  
Cumulative for Transcript Inst: All

2003 Spring Semester 01/02/2003 - 05/26/2003

Course ID	Course Title	Ref	Units	Attempt	Units	Grade	Points	Grade
ACCT 101 C	Financial Accounting	1	3.00	3.00	12.00	B		
ECOE 100 C	Transferable to UC and CSU: Degree Applicable	2	3.00	3.00	9.00	C		
GEOL 131 C	Transferable to UC and CSU: Degree Applicable	3	1.00	1.00	2.00	C		
MATH 130 C	Transferable to CSU: Degree Applicable	4	4.00	4.00	16.00	C		
PE 152 C	Transferable to UC and CSU: Degree Applicable	5	(0.00)	0.00	0.00	(W)		
POSC 100 C	Transferable to UC and CSU: Degree Applicable	6	3.00	3.00	9.00	D		

TERM TOTALS

Ref	Units	Attempt	Units	Grade	Points	Grade
1	15.00	15.00	58.00	2.000		
2	42.00	42.00	111.00	2.940		

2003 Summer Semester 06/24/2003 - 08/19/2003

Course ID	Course Title	Ref	Units	Attempt	Units	Grade	Points	Grade
CS 111 C	Computer Intro Info System	1	3.00	3.00	12.00	A		
PE 129 C	Step Aerobics	2	1.00	1.00	4.00	A		

TERM TOTALS

Ref	Units	Attempt	Units	Grade	Points	Grade
1	4.00	4.00	16.00	4.000		
2	40.00	40.00	127.00	2.700		

2003 Fall Semester 08/18/2003 - 12/19/2003

Course ID	Course Title	Ref	Units	Attempt	Units	Grade	Points	Grade
ACCT 102 C	Managerial Accounting	1	4.00	4.00	12.00	B		
DANC 101 C	Transferable to UC and CSU: Degree Applicable	2	3.00	3.00	9.00	B		
ECOE 105 C	Transferable to UC and CSU: Degree Applicable	3	3.00	3.00	9.00	C		
EWOL 104 C	Critical Analysis & Literature	4	(4.00)	0.00	0.00	(W)		
POSC 100 C	Transferable to CSU: Degree Applicable	5	3.00	3.00	9.00	B		

TERM TOTALS

Ref	Units	Attempt	Units	Grade	Points	Grade
1	13.00	13.00	36.00	2.700		
2	56.00	56.00	193.00	2.700		

2004 Spring Semester 01/02/2004 - 05/26/2004

Course ID	Course Title	Ref	Units	Attempt	Units	Grade	Points	Grade
BIO 111 C	Principles of Biology 1	1	(3.00)	0.00	0.00	(W)		
BIO 112 C	Principles of Biology 1 Lab	2	(2.00)	0.00	0.00	(W)		
DANC 105 C	Transferable to UC and CSU: Degree Applicable	3	(1.50)	0.00	0.00	(W)		

TERM TOTALS

Ref	Units	Attempt	Units	Grade	Points	Grade
1	0.00	0.00	0.00	0.000		
2	56.00	56.00	193.00	2.700		

Normal for Transcript Inst: All  
Cumulative for Transcript Inst: All  
END OF COLLEGE ACADEMIC RECORD  
END OF COLLEGE ACADEMIC RECORD

INSTITUTION TOTALS

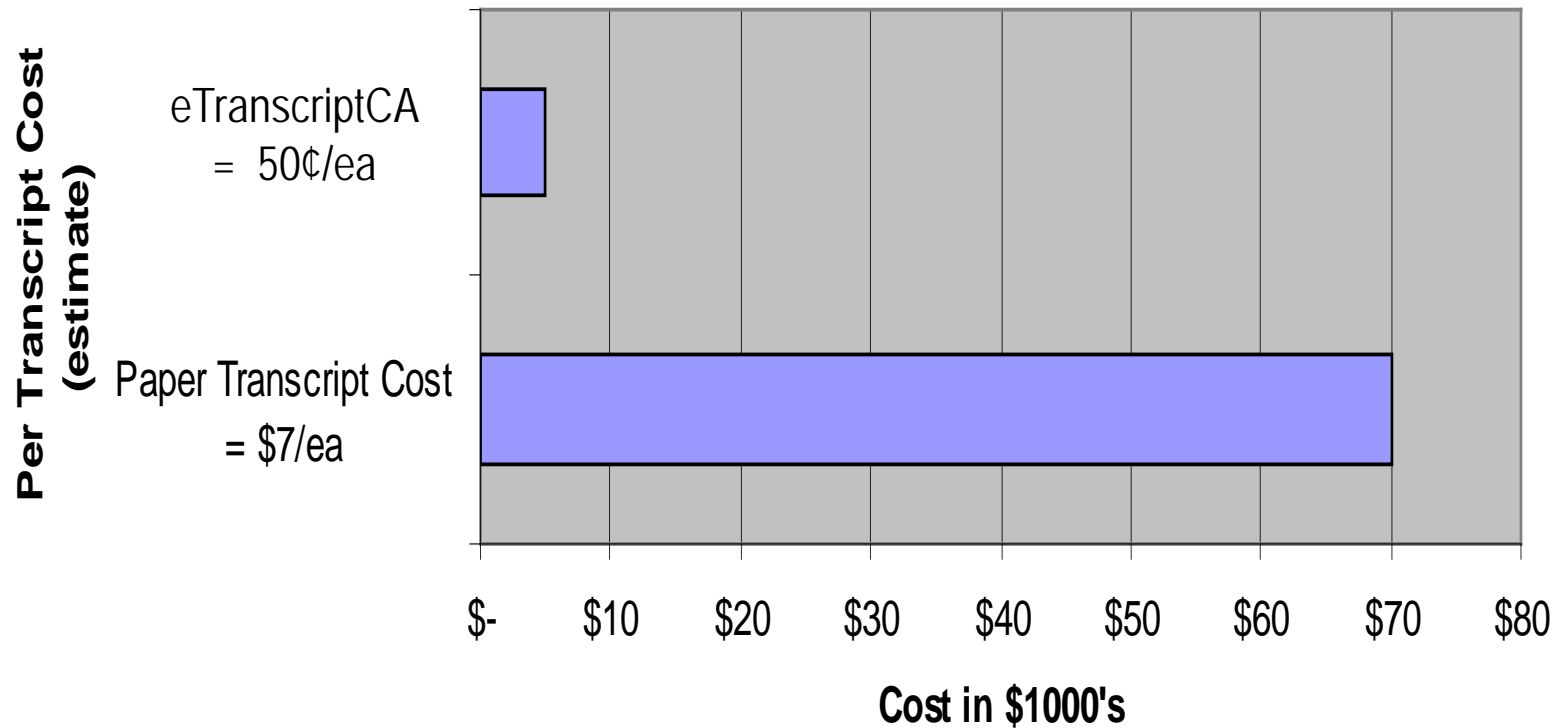
Ref	Units	Attempt	Units	Grade	Points	Grade
1	56.00	56.00	193.00	2.700		
2	16.00	16.00	42.00	2.040		

# Benefits

- Facilitates transcripts on demand, in seconds
- One system - college and high school transcripts
- Eliminate Communication Frustration
- Reduce staff time, paper, and postage costs
- Eliminate errors from OCR and re-keying
- Feed Data directly into Degree Audit, & SIS
- Standard Views with Legend for Document Management
- Eliminate fraud - <http://diplomamakers.com>
- Go green - go paperless

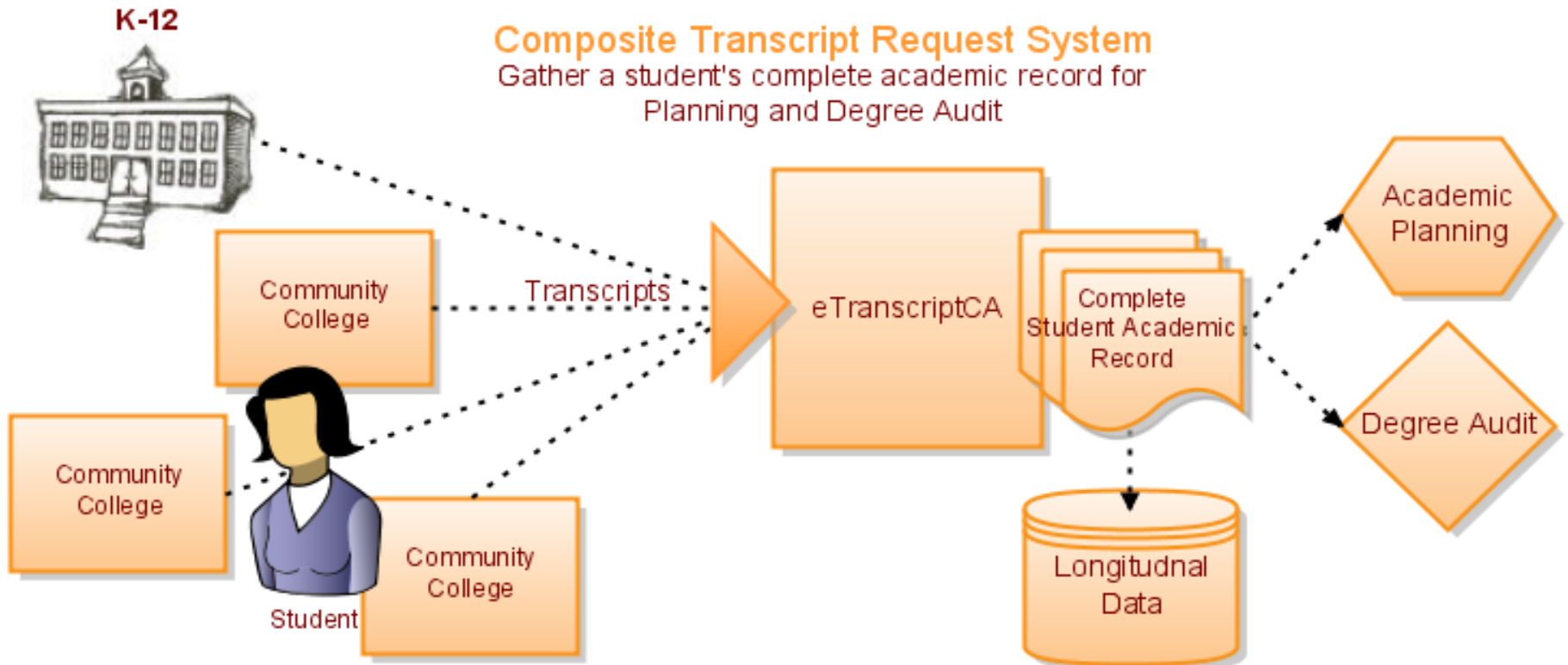
# Conservative Transcript Costs

Operating Cost comparison for 10,000 Transcripts





# Next



# My Academic Plan (MAP)

[www.socccd.edu/map](http://www.socccd.edu/map)

(Import Transcripts & Articulate Courses)

1. What is your Goal?

1. Certificate
2. Associates Degree
3. Transfer to University

2. Where would you like to transfer?


1. CSU
2. UC
3. Private

3. Select Your College and Major

4. Select Your Courses

5. Schedule Your Courses

6. Review Your Plan with a Counselor

**Saddleback College  
Academic Plan**

**STUDENT NAME:** HILLARY KOVASH  
**STUDENT ID #:** 588664  
**GE PATTERN:** IGETC  
**MAJOR:** Development Studies  
B.A.  
**GOAL:** Transfer to University of  
California, Berkeley

COURSES BY TYPE			
PREREQ COURSES	UNITS	TR	SEM
MATH 251	5.00	N	
MATH 253	5.00	N	Fall 2007
MATH 351	3.00	N	Fall 2006
SPAN 1A	2.50	Y	

GENERAL EDUCATION			
	UNITS	TR	SEM
✓ 4A: ANTH 2	3.00	Y	Spring 2006
✓ 3A: ART 20	3.00	Y	Summer 2006
✓ 5A: CHEM 3	4.00	Y	Spring 2006
✓ 4B: ECON 2	3.00	Y	Fall 2005
✓ 4B: ECON 4	3.00	Y	Spring 2006
✓ 1A: ENG 1A	3.00	Y	Fall 2005
✓ 1B: ENG 1B	3.00	Y	Summer 2006
✓ 3B: HIST 4	3.00	Y	Fall 2005

COURSES BY SEMESTER	
UNASSIGNED (7)	
5A: ASTR 25	3.00
6A: SPAN 4	5.00
ANTH 1	3.00
CHI 1	5.00
CHI 999A	0.25
MATH 251	5.00
SPAN 1A	2.50
SEMESTER TOTAL: 23.75	

FALL 2005 (4)	
✓ 1A: ENG 1A	3.00
✓ 3B: HIST 4	3.00
✓ 4B: ECON 2	3.00
✓ 4H: PS 80	3.00
SEMESTER TOTAL: 12.00	

# Development

## Phase I wrap-up

Implement phase 1 functionality set aside to go live

## Phase II

Import High School Transcripts into eTranscript California from California School Information Services (CSIS)

Facilitate building a system to integrate student transcripts data for articulation in education planners, degree audit system, or longitudinal database reporting system

**Questions?**

# Further Information

[www.eTranscriptCA.org](http://www.eTranscriptCA.org)

Tim Calhoon – CCC Technology Center

[calhoonti@cccnex.net](mailto:calhoonti@cccnex.net)

# FERPA

“ ...FERPA allows schools to disclose those records without consent, to the following parties or under the following conditions (34 CFR § 99.31):

- School officials with legitimate educational interest;
- Other schools to which a student is transferring;
- Specified officials for audit or evaluation purposes;
- Appropriate parties in connection with financial aid to a student;...”