

# eTranscript California

## DESCRIPTION

eTranscript California, formerly known as CCCTran, is the statewide Internet-based system for requesting, transmitting, tracking, downloading and viewing electronic transcripts developed by California Community Colleges. With it you can:

- Free up your Admissions and Records staff from manually processing transcripts;
- Reduce the requirement on IT staff to support multiple transcript delivery processes;
- Monitor workflow of transcript processing;
- Provide e-mail notification to students and/or institution personnel upon transcript delivery;
- Offset administrative load caused by the increased trend of students who take classes from multiple colleges.

## BENEFITS

- ✓ Secure, automated, electronic transcript delivery
- ✓ Data Integrity
- ✓ Tracking
- ✓ Communication
- ✓ Standardized transcript view/print format
- ✓ Streamlined workflow
- ✓ Reduce staff labor costs
- ✓ Reduce office expenses
- ✓ Reduced paper consumption and waste
- ✓ Normalization of data exchanged between colleges.

Developed with years of research and testing, the eTranscript California data dictionary normalizes transcript data to be exchanged between a variety of source and destination institutions.

## TARGET AUDIENCE

- All Post Secondary Institutions Including: Community College, CSU, UC, Independent and For-Profit Institutions
- Electronic transcript trading partners

## HISTORY

Developed in with support from numerous pilot CCC and CSU institutions, eTranscript California was launched in the summer of 2007 and now serves all segments of Higher Education in California.

## SERVICES / PRODUCTS

### Requesting Transcripts

- Request single or multiple transcripts at a time
- Specify desired hold processing (i.e. hold for end of term, IGETC, etc.)
- Identify trading partner preferences for transcript processing
- Electronic message confirmation

### Fulfilling Transcripts

- Integrated with the College SIS
- Visual Workflow process illustrates transcript fulfillment progress
- Upload and transmit transcripts automatically
- Email communication throughout the process

### Receiving Transcripts

- Transcript - View, print, and download capability
- Provides three standard online transcript views: Brief, Full, and Gen-Ed in PDF or HTML
- Standards-based transcript data for easy loading into student information systems
- Receive XML and EDI transcripts from any non eTranscript California institution via UT SPEEDE server

### Administration

- Transcript request and submission reports
- Complete transaction event history
- Account management
- Configurable workflow preferences, including transcript fee and waiver rules, fulfillment processes, control and expiration options, email communication, and institution information.

## CONTACT INFORMATION

**Website:** [www.eTranscriptCA.org](http://www.eTranscriptCA.org)

Keith Franco  
Xap Corporation  
(530) 520-3471  
keith@xap.com

Tim Calhoon  
CCC Technology Center  
(530) 965-0634  
calhoonti@cccnex.net