

## Frequently Asked Questions regarding eTranscript California Implementation

1. Can we charge fees for transcript requests coming from some schools and not charge others?

Yes, your local fee policies are not affected by eTranscript California but you can use eTranscript California profile and transaction status fields to provide some information about your fee policies for other colleges to view online.

2. Will there be changes to any of our SIS screens?

This depends on your implementation. eTranscript California does not require any changes to your existing screens.

3. Do you have diagrams showing the server relationships?

- Yes, in the online file repository, [www.eTranscriptCA.org](http://www.eTranscriptCA.org), under SIS Integration there are a couple diagrams showing the college's data flow.
- Flow charts show relationship between Xap Communicator and student information systems.

4. What's the typical implementation time?

Depending on skill level and the implementation environment

- For Banner, Peoplesoft, and Datatel colleges there are already live CC colleges that would share their code with new implementers.
- Colleges committing 1 or 2 programmers should get eTranscript California live within a few weeks. Of course this depends on enhancements that may have been done to your base SIS over time.
- Certainly taking advantage of someone else's code is a big advantage to begin with.

5. Can we "push" a student transcript from our college to another institution?

eTranscript California enables you to send transcripts in several ways within the system:

- Initiate the sending of a transcript from your college to the receiving college
- Responding to a request submitted by the receiving college
- Send a transcript to any authorized recipient on the eTranscript California system.

6. What's on [www.eTranscriptCA.org](http://www.eTranscriptCA.org) web site to assist with implementation?

There are many valuable pieces of information under the 'file repository' section of the website - for instance:

- Outline of 'steps for CCC signup'
- Data Dictionary and Transcript View Specs
- Data Dictionary tools to assist in mapping your SIS database to eTranscript California ASCII file format

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- eTranscript California Implementation & Programming guide
- TS130 Implementation Guide v4.0
- XML Postsecondary Imp Guide v1.1

7. How much does it cost?

- For costs see the website section About eTranscript California\Membership

8. Are our trading partners using eTranscript California?

eTranscript California members that are currently live are listed on [www.eTranscriptCA.org](http://www.eTranscriptCA.org). Contact the eTranscript California project manager for information about schools that have in the process of implementing or to request that a school be added to the implementation queue.

9. Can we use eTranscript California to send transcripts to schools that are not involved in eTranscript California?

Yes. Recipient schools that are not members of eTranscript California must have an account on the University of Texas SPEEDE server. eTranscript California can send and receive transcripts in either EDI or (soon) XML format via the University of Texas SPEEDE server.